

COVID-19 INFORMATION



Since Easter, we have been the Urgent Dental Care for Wirral seeing emergency cases only.

Recently another practice has also become an Urgent Care Centre to deal with the increasing load.

We would like to thank all our patients for the help and support they have given us since March. They have been very difficult for all of us.

UPDATE FURTHER TO PRIME MINISTER'S ANNOUNCEMENT 28TH MAY

On the 28th May the Government gave all Dental Practices permission to recommence seeing patients from 8th June.

As we never completely closed we expect to do this and be ready for the 8th June. It will not be possible to be back to business as usual immediately as extra precautions will be in place.

WHO WILL BE SEEN FIRST?

Initially we will be dealing with urgent cases that have built up and continuing to see all our emergencies and then treatments that have been started will be looked at. We ask everyone to contact us by phone first. Initially everyone will have a telephone consultation with a dentist before appointments are made.

Please can patients all phone on the day of their arranged appointment to confirm they and their household are clear of Covid-19 symptoms.

When you attend for an appointment we request you come without bags and coats, and wherever possible please use the toilet beforehand. This all helps to help reduce chance of the virus being spread.

Whilst we are dealing with this backlog, we will not be doing routine examinations. Please bear with us at this time.

All our staff will be wearing extra protection so we may look a bit strange but we are still the same underneath the masks.

Thank you for your patience. We look forward to seeing you all again soon.

We have missed you

Annette Wyllie, Sarah Wardle and all the staff at Martins Lane Dental Practice

Accessing Dental Care in England from 8 June



From 8 June dental practices are able to open. Practices will need to prioritise patients with the most urgent need.

If you need help from a dentist:

- contact your dental practice by phone or email.
- you will be given advice or offered an appointment if appropriate.
- for urgent dental care you can also use the NHS 111 online service.

Please do not visit your practice unless you've been advised to. This will ensure the practice can continue to provide essential care safely.



Accessing Dental Care in England from 8 June



If you need help from a dentist contact your dental practice by phone or email.

- The range of treatments you will be offered may be different to what you received previously.
- Treatments offered may vary from practice to practice.
- This will depend on the staff and equipment available at the time and is to ensure your safety and that of the dental team.

Please do not visit your practice unless you've been advised to. This will ensure the practice can continue to provide essential care safely.



What to expect from your dental practice



If you are told to visit your dentist, you may notice some changes have been made to keep you and your dental team safe.

- Your practice will look different as it observes social distancing and hygiene rules.
- The dental team may also be wearing different protective equipment to what you are used to seeing.



Please do not visit your practice unless you've been advised to. This will ensure the practice can continue to provide essential care safely.