

# COVID-19 INFORMATION



We would like to thank all our patients for the help and support they have given us since March 2020. They have been very difficult for all of us.

## Update on NHS dental services at our practice, Summer 2021

- The infection control process for dentistry have not changed with the lifting of COVID19 restrictions.
- It's very important we continue to follow this guidance as we are a healthcare setting, and we are doing everything we can to ensure your safety when you come to the practice.
- Our dental practice is working extremely hard to provide care to our patients within the restrictions and guidance. This means we can see fewer patients each day than we could pre-pandemic.
- All NHS dental practices are following the guidance, and private dental practices are recommended to follow by the health regulator, the Care Quality Commission.

- Similar public health measures are still in place for hospitals and GP practices, too.

### WHO WILL BE SEEN FIRST?

Our guidance states we must prioritise the urgent dental care needs of our patients and we are prioritising patients with the greatest clinical need including those with outstanding treatment. We ask everyone to contact us by phone first. Initially everyone will have a telephone consultation with a dentist or nurse before appointments are made.

Please can patients all phone on the day of their arranged appointment to confirm they and their household are clear of Covid-19 symptoms.

When you attend for an appointment we request you come without bags and coats, and wherever possible please use the toilet beforehand. This all helps to help reduce chance of the virus being spread.

Whilst we are dealing with this backlog, we will not be doing routine examinations. Please bear with us at this time.

All our staff will be wearing extra protection so we may look a bit strange but we are still the same underneath the masks.

Thank you for your patience. We look forward to seeing you all again soon.

We have missed you

*Annette Wyllie, Sarah Wardle and all the staff at Martins Lane Dental Practice*



### **To all our practice patients and visitors**

We are aware of the lifting of the remaining COVID-19 restrictions from 19<sup>th</sup> July 2021.

But we still need to act cautiously to stop the spread of the virus. The delta variant is more transmissible, and people visiting this practice may be contagious without knowing it.

Many people are still not yet fully vaccinated, so cutting virus transmission is still important. Health premises are a higher risk environment and we need to maintain some control measures to keep everyone safe.

Wearing of masks by everybody is a health and safety requirement in order to protect both our staff and patients.

So, we are asking everyone visiting our practice to:

- Wear a face mask
- Maintain social distancing
- Use hand gel or wash your hands

## **DUE A DENTAL CHECK-UP?**

**If your teeth and gums are healthy, you may not need one as often.**

Your health matters  
help us help you

## **NEED DENTAL CARE?**

**Dentists are open and are prioritising patients according to clinical need.**

Your health matters  
help us help you

## **NEED DENTAL CARE?**

**Dental practices have measures in place to reduce the risk from coronavirus.**

Your health matters  
help us help you